

# KEPCI MUSIC FEST

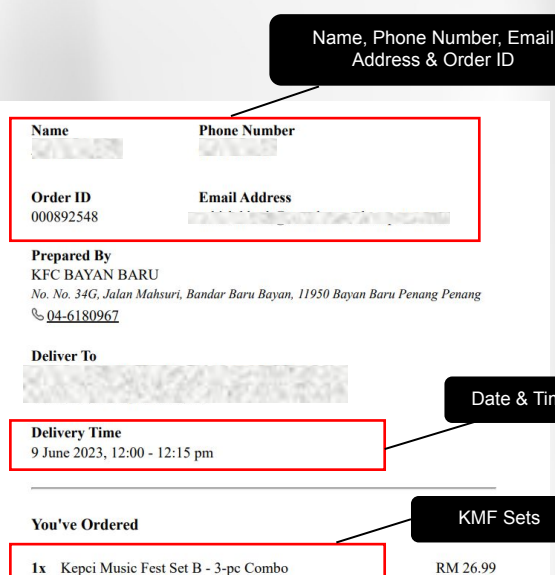
## HOW TO TAKE A PICTURE OF YOUR RECEIPT

### PHYSICAL RECEIPT



1. Lay your receipt flat on a surface with a clear background.
2. Hold down the top and bottom of your receipt with a heavy object.
3. Take a picture of the important details - Store ID, Date, Check ID and Product Name. Please avoid any shadows or folds in the receipt.
4. Crop the picture to show only the **Store ID, Date, Check ID and Product Name.**
5. Upload receipt in Step 4 onto the [Get Your Tickets](#) page.

### ONLINE RECEIPT



1. Download and open your online email confirmation receipt.
2. Please ensure the details highlighted are clearly visible.
3. Upload the receipt PDF onto the [Get Your Tickets](#) page.

### Important:

- Please ensure the following details are clearly visible - Store ID, Date, Order / Transaction ID and Product Name.
- All receipts files must be submitted in a single page/image.
- Accepted file formats are: jpeg, jpg, png & pdf.
- Max file size: 2mb
- Please ensure there is good lighting with minimal shadow on your receipt when taking picture, no folds/bends on the receipt and/or objects blocking the receipt.